

The Water Source



SUMMER 2016

PUBLIC WATER SUPPLY DISTRICT NO. 3 OF JOHNSON COUNTY

Award Winning Newsletters

Public Water Supply District No. 3 of Johnson County is extremely honored to be the recipient of the 2016 Newsletter of the Year award. Out of approximately 888 active Missouri Rural Water Association (MRWA) members, PWSD #3 was nominated and selected as a finalist. In honor of Missouri Rural Water Association's 50th Anniversary the award ceremony was held on the Branson Belle Showboat where PWSD #3 was presented with the MRWA blue water drop trophy.



Project Clerk, Angie Sanders pictured accepting the MRWA award on behalf of PWSD #3.

The Water Source
SPRING & SUMMER 2015
PUBLIC WATER SUPPLY DISTRICT NO. 3 OF JOHNSON COUNTY

Public Water Supply District No. 3 is pleased to offer another easy and convenient payment method.

ONLINE PAYMENTS
Go to pwsd3.com and click on the View / Pay Bill link. This link will take you to our online payment site with our payment processor to register and make your first payment.

MOBILE DEVICE PAYMENTS
Download "PSN Payments" from the App Store® or Google Play™ for free.
TIP: Go online the first time to register and create your paper profile.

PAY BY PHONE
Call toll-free 877-885-7968. Please have your bill available to provide your customer account number.

NOTE: There is a \$1.00 convenience fee charged by our payment processor for checking/savings payments and 2.75% (+50¢ if payment is less than \$100) for credit/debit card payments.

QUESTIONS OR ASSISTANCE
For questions regarding online payments, mobile payments, or phone payments, please contact: Payment Service Network (PSN) at 866-917-7368.
For all other questions, please contact Public Water Supply District No. 3

GO GREEN
Paperless Statements!

Past newsletters are available at our office or by visiting the newsletter section on our website.

Our award winning newsletter known as The Water Source is a semi-annual newsletter that is published through direct mail and/or email. It is designed, produced, and distributed internally by our Project Clerk Angie Sanders. With this professional effort and ability we are able to produce our newsletter at a very affordable cost.

The informative news articles are a great way to keep our customers informed on current activities, and provide educational information about your water supply.

Registering Online

Go to pwsd3.com and click on the View / Pay Bill link.

To register please follow these steps:

Step 1:

Click on Register

If you are a registered customer, please login + Required field

Email Address: +

Password: +

Login

Forgot your password? Please click here

If you are a new customer, please register to make future payments easier. Register

If you choose not to continue Cancel

Step 2:

Enter your account number, first name, and last name exactly how it appears on your bill and click on Search.

Please locate your account to register

Account Number: +

First Name: +

Last Name: +

--- OR ---

Account Number: +

Business Name: +

Search Cancel

Step 3:

Scroll down to the bottom of the screen to see the search results. Select register next to your information. It will then ask you to enter your email address, password, and security question.

Please locate your account to register

Account Number: +

First Name: +

Last Name: +

--- OR ---

Account Number: +

Business Name: +

Search Cancel

Welcome to PWSD #3 of Johnson County Online Payment Center Powered by PSN

What can you do here?

- Pay by checking/savings/credit
 - A convenience fee of \$1.00 will be applied to checking and savings payments.
 - A convenience fee of 2.75% will be applied to credit card payments. An additional fee of 50¢ is applied for payments below \$100.
- Set up Auto-Pay
- View your bills
- Opt out of paper bills
- View payment history
- Print receipts
- Change your payment profile

Locate your account...

877-885-7968.

1 Customers Found

Customer ID	Name	Apt No.	Address	State	Zip	
666			OFFICE	MO	64093	Register

Please contact PSN with any issues during this process at 1.866.917.7368

DD Hwy Wastewater Treatment Plant

Starting 2008, Public Water Supply District No. 3 has been working to secure a reasonable solution to the wastewater system required repairs and upgrades for the Hickory Hills Sub-Division. We have completed extensive work and spent significant money to meet new wastewater treatment requirements set by Environmental Protection Agency (EPA) / Department of Natural Resources (DNR). Over the past 9 year, The PWSD #3 Board of Directors explored every option available and ultimately decided the best plan of action for the long term would be to build a new wastewater treatment facility. **Public Water Supply District No. 3 is ecstatic to finally announce that we will be breaking ground for the new wastewater treatment plant this summer.**



EQUAL HOUSING
OPPORTUNITY

This institution
is an equal
opportunity
provider.

Wastewater Billing

Public Water Supply District No. 3 owns and operates your potable water supply system. This includes the 3 water wells, which is the source for your water supply. The only wastewater system that PWSD #3 has ever owned and operated is located within the Hickory Hills Sub-Division.

For several years PWSD #3 administered the billing only for the Villages of Whiteman on behalf of the Villages Water & Sewer Company. In 2015, Raccoon Creek Utility Operating Company, Inc. purchased the wastewater system and elected to administer their own billing. For wastewater questions, payments, or maintenance issues within the Villages of Whiteman please contact Raccoon Creek Utility Operating Company, Inc. at 314-630-3522.

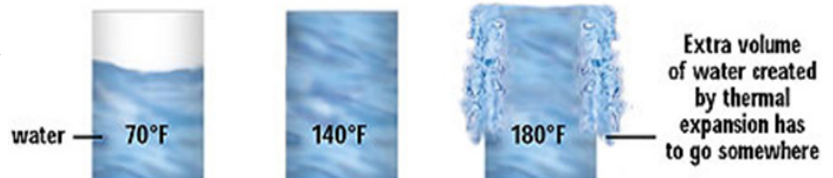
PWSD #3 no longer administers the wastewater billing at the Villages of Whiteman however, PWSD #3 has been contracted by Raccoon Creek Utility Operating Company, Inc. to send phone and/or email notices for delinquent wastewater bills. PWSD #3 is obligated by the State of Missouri to disconnect water service due to delinquent wastewater bills. Please know that failure to pay your wastewater bill will result in your water service being disconnected.

PWSD #3 does administer the wastewater billing only for State Park Village Sewer (SPVS). For maintenance issues please contact O&M Enterprises at 816-732-4313.

Thermal Expansion

Thermal expansion occurs in all closed service systems. When the heating element significantly raises the temperature of the water in the hot water tank, the volume of the water increases. During no-flow periods in a system, pressure reducing check valves, backflow preventers, and other one-way valves prevent the expanded water from returning to the community water supply. Since water is not compressible, the extra volume created by expansion can cause a rapid increase in pressure in the piping. Often the pressure will exceed the setting of the temperature and pressure safety relief valve. This will result in a loss of hot water and shorten the life of the relief valve.

For example, water heated from 70°F to a thermostat setting of 140°F in a 40 gallon hot water heater will expand by almost one-half gallon.



The addition of a hot water heater thermal expansion tank can both resolve and prevent high water pressure. Excessive pressure can seriously compromise the durability, performance and the efficiency of the system. A hot water heater expansion tank is a cost effective solution to thermal expansion and high water pressure. For more information about thermal expansion and backflow prevention please visit the water quality page at: pwsd3.com.

Office Hours

8:30 a.m. - 4:00 p.m.
Monday - Friday

yep! you can call us!

If you have an **EMERGENCY** and need water turned off after our normal operating hours please call 660 - 429 - 2494.

A live operator will take your information and notify our technician.

Please provide them with your name, address, email, phone number, and a brief description of your problem.

Our technician will return your call as soon as possible.

