

The Water Source

WINTER 2024

PUBLIC WATER SUPPLY DISTRICT NO. 3 OF JOHNSON COUNTY

Precautionary Boil Order Notification

Occasionally Public Water Supply District No. 3 will issue a precautionary boil water **advisory**. A precautionary boil advisory means that a water line has been breached. This breach could allow an opportunity for the water system to become compromised. **This does not mean that the water system is contaminated.** PWSD

No. 3 will issue a precautionary boil advisory to make sure our customers are safe. During this time PWSD No. 3 will submit a water sample for analysis. A precautionary boil advisory is typically advised for 3 days due to the time for the analysis results. Notification of this advisory could be made by any of the following ways: Telephone, door hangers, email or text message. A precautionary boil order will look and sound similar to the message located to the right.



Due to your water being off on **(DATE)** for **(REASON)**, Public Water Supply District No. 3 is issuing a precautionary boil water advisory for your residence until **(TIME)**.

During this time, we ask that you boil water for five minutes and let cool before consuming by drinking, brushing teeth, diluting juices and all other food preparation or consumption. If you are elderly, have small children, or a compromised immune system you may wish to consult with your physician.

If you have any questions or concerns, please contact our office at 660-429-2494.

Contact Information Update

PWSD No. 3 is asking all customers to please **update your contact** information with our office. In emergency situations it is essential to have current phone numbers and email addresses to communicate with our customers.

If your contact information has changed please fill out the contact information form found on the home page at pwsd3.com or contact our office.



Get the 411 on 811

State Law requires utility companies and their subcontractors to locate and mark where underground lines are buried. Missouri 811 is a system for notifying utility companies of planned excavation. Before beginning a project the excavator calls the MOCS (Missouri One Call System) call center and places a locate request. This generates a locate request ticket that is transmitted to all utility companies that have been identified as having buried lines within the area of excavation. Each utility company will then determine the proper course of action and response.

Flags and/or paint are used to as a tool for marking the excavation site and the located underground lines. Digging on a spot without knowing the location of underground utility lines can be dangerous. Without locate markings, excavators have a much higher chance of damaging underground lines. This will result in everyday inconveniences that can affect not only you but also other people in the community.

Below are a few of the most frequently asked question about locate markings.

Why Are There Flags On My Yard? If you see colorful flags and/or paint on your lawn this means that someone has requested to have the underground utilities marked because they are planning to dig in your area.

Who Is Required To Call In? Missouri law requires that any person beginning any excavation must notify all underground utility owners/operators which may be affected by this excavation at least two but not more than ten days in advance.

Whose is Responsible for Marking my Private Lines? Utility companies only mark the lines they install and maintain, which does not include privately owned lines. Private lines may include water and sewer services that the plumber installed.

Can I stop them from marking utility lines on my property? You cannot prevent utility companies from doing their jobs and they do have the right to come onto your property, even without permission.

What do the colored Utility Flags mean?









Different colored flags help excavators identify which utility line is running under the marked spots. The colors follow the Uniform Color Code set by the American Public Works Association.

Can I remove the flags? No, utility marking flags SHOULD NOT be removed from your yard. State law prohibits any person from removing or tampering with utility flags. Doing so could result in fines. In addition, you will be held responsible for damages to the utility. Utility companies use flags and/or paint to mark underground facilities to help avoid any disturbances or accidents in the area while work is ongoing. Removing these flags will defeat the purpose of protecting the lines.

What To Do When You Accidentally Removed The Flags? If this happens, do not plant the flags in the ground as you may not know exactly where they were located. Instead, call 1-800-DIG-RITE (344-7483), to request for them to mark the utility lines again.

Seeing these colorful flags in your yard can be surprising and maybe frustrating. Please remember they are there for a purpose, which is to protect underground utility lines during excavation and they are only temporary.

American Public Works Association (APWA) Uniform Code

	WHITE - Proposed Excavation		ORANGE - Communication, Alarm or Signal Lines, Cables or Conduit
	PINK - Temporary Survey Markings		BLUE - Potable Water
	RED - Electric Power Lines, Cables, Conduit and Lighting Cable		PURPLE - Reclaimed Water, Irrigation and Slurry Lines
	YELLOW - Gas, Oil, Steam, Petroleum or Gaseous Materials		GREEN - Sewers and Drain Lines

2024 Rate Structure

On October 24, 2023 our Board of Directors voted for a water rate increase. The minimum charge of \$20.00 will not be effected. However, the additional per 1,000 gallons rate will increase by \$0.67 to \$10.17. The 2024 rate structure will take effect on February 20, 2024. The usage period will be from February 20, 2024 to March 20, 2024 and reflected on the April billing statement. Our Board of Directors will evaluate our rate structure each year.

Water Rates	0—1,000	2,000	3,000	4,000	5,000	6,000	7,000	8,000	9,000	10,000
CURRENT RATES	\$20.00	\$29.50	\$39.00	\$48.50	\$58.00	\$67.50	\$77.00	\$86.50	\$96.00	\$105.50
INCREASE AMOUNT	\$0.00	\$0.67	\$1.34	\$2.01	\$2.68	\$3.35	\$4.02	\$4.69	\$5.36	\$6.03
NEW RATES	\$20.00	\$30.17	\$40.34	\$50.51	\$60.68	\$70.85	\$81.02	\$91.19	\$101.36	\$111.53

Sewer Rates	0—1,000	2,000	3,000	4,000	5,000	6,000	7,000	8,000	9,000	10,000
CURRENT RATES	\$47.00	\$55.00	\$63.00	\$71.00	\$79.00	\$87.00	\$95.00	\$103.00	\$111.00	\$119.00
INCREASE AMOUNT	\$0.00	\$0.56	\$1.12	\$1.68	\$2.24	\$2.80	\$3.36	\$3.92	\$4.48	\$5.04
NEW RATES	\$47.00	\$55.56	\$64.12	\$72.68	\$81.24	\$89.80	\$98.36	\$106.92	\$115.48	\$124.04



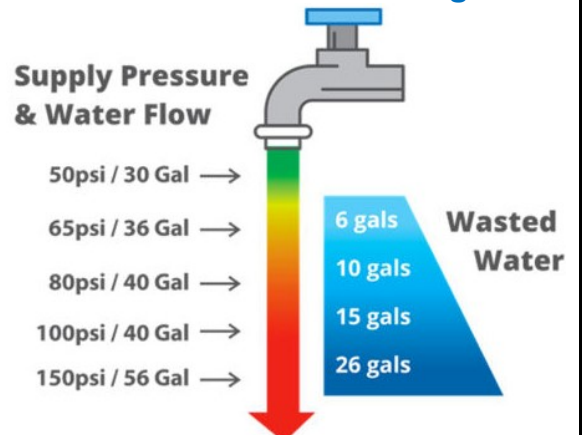
Moving Soon?

Moving can be a complicated, tiring process. When it comes time to move make sure your checklist includes cancelling your water service. Completing the out-processing form provides our office with important information, such as forwarding address for deposit refunds, date when water service is requested to be shut off and more. To schedule a final meter reading please visit the services page on pwsd3.com.

How Much is Too Much

While some might consider high water pressure a good thing, water pressure that is too high can cause annoying and expensive damage. High water pressure is a major cause of leaks, eroded washers, pipe damage, and wasted water. Symptoms of water pressure induced problems include leaks in multiple fixtures in the home, banging water pipes, and leaks that only appear intermittently such as toilets running occasionally without being used. Every home should have Water Pressure Reducing Valves. A water pressure regulator is a compact, inexpensive device that controls the amount of pressure that is allowed to flow through your water pipes. Having high water pressure is not only damaging to your water pipes but can also add to the cost of water and energy bills. **Watts Regulator Co. states "Generally anything above 60 lbs. of pressure is considered to be high."**

Faucet with 10 min running time



Bills are due by the 5th. Late after the 15th.

Late charges will NOT be removed. We accept several forms of payment.

Water meters are read approximately the 20th of each month. Bills are printed and mailed no later than the 1st day of the following month. Bills are due by the 5th day of the month and considered late after the 15th day of the month. Late payments will be charged a \$10.00 late fee.

NON-RECEIPT OF A PRINTED BILL DOES NOT NEGATE THE LATE CHARGE. PWSD No. 3 cannot control receipt of the bill. If you do not receive your printed bill by the 7th please contact our office or visit our online payment portal.

PAY YOUR WATER BILL ANYTIME FROM ANYWHERE!



Phone
available
24/7

(888-573-6667)



Text
enroll online