

The Water Source

SUMMER 2011

PUBLIC WATER SUPPLY DISTRICT NO. 3 OF JOHNSON COUNTY

Public Water Supply District No. 3 is Online!

Please visit www.pwsd3.com to keep updated on the latest news and information within your water district.

PUBLIC WATER SUPPLY DISTRICT NO. 3

of Johnson County
106 SE 421 Rd - Warrensburg, MO 64093

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Welcome

Our district services an estimated population of 4,264 customers and encompasses more than 425 miles of pipeline. The service area includes the portion of Johnson County that is south of State Highway 50, west of Pettis County, east of State Highway 13 and north of Henry County. PWSD #3 also services a small portion of northeast Henry County.

[click here](#) to view a map of our district.

Email Notification

This year PWSD #3 will be using an email notification system.

An email will be sent to participating customers to notify them of:

- ~ Leaks
- ~ Scheduled Main Repairs
- ~ Emergency Main Repairs
- ~ Boil Orders
- ~ Abnormal Usages

[Click Here](#) to fill out our **Contact Information Form** to be added to our email list.

Information

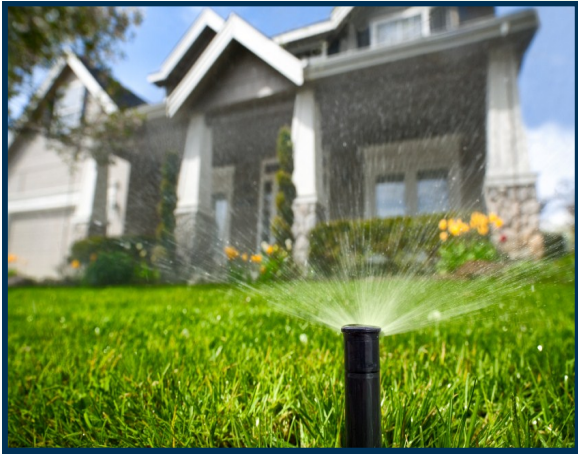
New Customer Packet, Landlord Water User Agreement, Out-processing, Deposit Transfer, and ACH Forms can all be found on the [Services Page](#).

Information Update

PWSD #3 is asking all customers to please update your contact information with our office. To update information please fill out the enclosed form and return it to our office. This form can also be found on the home page of our website.

In emergency situations it is essential to have current phone numbers and email addresses to communicate with our customers. If your contact information has changed please notify our office so we may update our records.





How Much Water is Enough?

One Question that most homeowners have during the summer months is how much should I water my lawn? This question can be answered very differently depending on the grass type and soil type but a general rule is that your lawn should

receive at least 1 inch of water per week. Many people do not water their lawn enough. By not watering enough, you can dry-out the grass, soil, and root system, and your lawn may either go dormant or ultimately die during hot summer months.

On the other hand, you can also water your lawn too much. Your lawn needs water, nutrients, and air to grow. By watering to much, you can continuously saturate your soil to the point where the grass roots lack air and cannot grow deep enough roots.

Here are a few tips to help conserve water during the hot summer months:

- ◆ Only water your lawn when needed. You can tell by simply walking across your lawn. If you leave footprints, it's time to water.
- ◆ Check your sprinkler system frequently and adjust sprinklers so only your lawn is watered and not the house, sidewalk, or street.
- ◆ Minimize evaporation by watering during the early morning hours, when temperatures are cooler and winds are lighter.
- ◆ Divide your watering cycle into shorter periods to reduce runoff and allow for better absorption every time you water.
- ◆ Use the sprinkler for larger areas of grass. Water small patches by hand to avoid waste.
- ◆ Install covers on pools and spas and check for leaks around your pumps.
- ◆ Use a layer of organic mulch around plants to reduce evaporation.
- ◆ Use a broom instead of a hose to clean your driveway or sidewalk.
- ◆ Adjust your lawn mower to a higher setting. Longer grass shades root systems and holds soil moisture better than a closely clipped lawn.
- ◆ Direct downspouts and other runoff toward shrubs and trees, or collect and use for your garden.
- ◆ Don't forget to check outdoor faucets, pipes and hoses for leaks.

QUALITY CONTROL FLUSHING

PWSD #3 routinely flushes water mains on a monthly basis to improve the quality of water coming out of consumers' taps. The water entering distribution mains is of high quality; however, water quality can deteriorate over time. Flushing removes sediments from the mains and helps remove stale water. Much of our distribution system is designed with loops or interconnected grids, which keep water constantly moving around. However, some areas have dead-ends where water moves slowly and sits for longer periods of time. These dead-end mains need to be flushed to ensure the presence of fresh water with sufficient dissolved oxygen, disinfectant levels and an acceptable taste and smell. The flushing process may cause discolored water and a reduction in pressure. Both of these conditions are temporary and not harmful. If either of these conditions persist, please contact our office. If you experience discolored water or if your water has a different taste or smell please contact our office and ask to have the water main flushed. The PWSD #3 office does send an email to customers that could be effected by our flushing. If

you would like to be informed when we could be flushing in your area please contact our office.



PRECAUTIONARY BOIL ORDER NOTIFICATION

Occasionally Public Water Supply District No. 3 will issue a precautionary boil water advisory. A precautionary boil order means that a water line has been breached. PWSD #3 will issue a precautionary boil order to make sure our customers are safe. Notification could be made by any of the following ways: telephone, door hangers, email notification, or on local radio stations. A precautionary boil order will look and sound similar to the message located to the right.



Due to your water being off on (DATE) for (REASON), Public Water Supply District #3 is issuing a precautionary boil water advisory for your residence until (TIME).

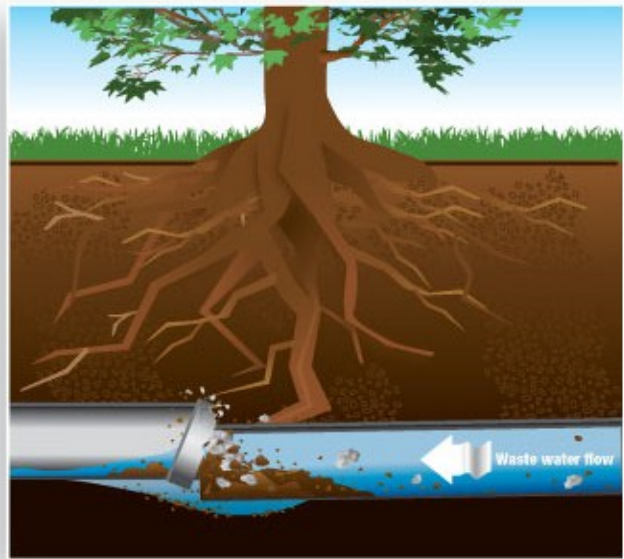
During this time, we ask that you boil water for five minutes and let cool before consuming by drinking, brushing teeth, diluting juices and all other food preparation or consumption. If you are elderly, have small children, or a compromised immune system you may wish to consult with your physician.

If you have any questions or concerns, please contact the office at 660-429-2494. Monday through Friday 8:30 am - 4:00 pm.

HICKORY HILLS WASTEWATER PROJECT

PWSD #3 has been awarded an \$855,000 grant and a \$1.123 million low-interest loan from the United States Department of Agriculture (USDA) Rural Development. This money will be used to dredge the existing lagoons and replace the wastewater collection system. PWSD #3 is still considering all options for the new wastewater system.

On June 20, PWSD #3 staff began wastewater main repairs in the Hickory Hills Subdivision. These repairs are required to help prevent future wastewater clogs and backups.



On June 20, Nutri-Ject Systems, Inc. began the sludge removal project. This project has now been completed. Removing the Sludge was the first step in bringing our lagoons into compliance with the Department of Natural Resources.

For pictures of the sludge removal process and updates on what we will be doing next please visit our website at www.pwsd3.com.

AUTOMATIC WITHDRAWAL PROGRAM

Looking for another way to pay your water bill? Automatic Withdrawal (ACH) is your answer. No more worrying if you remembered to pay your bill or if your check was received on time. This method is safe, convenient, and completely FREE. To sign up for ACH Debit, stop by our office and sign an Authorization Agreement for Direct Payment (ACH) or fill out the form online at www.pwsd3.com. Please remember to include a voided check along with the form.

Mowing over the Water Meter

Your water meter is a precision instrument built to the exacting standards of the industry. This device is used to measure water usage in gallons. About half of our meters are read remotely by use of radio technology. The unit that allows this technology to be used is located on the lid of the water meter pit, so when mowing your lawn this summer PWSD #3 would like to remind customers to take extra precaution near the water meter. Mowing over a meter lid may cause damage to the meter and mowing equipment. The cost to repair or replace a meter and/or lid could be assessed for negligent actions.

If your mower happens to come into contact with a meter lid please contact our office immediately.

